

# TOWN OF DISCOVERY BAY

## A COMMUNITY SERVICES DISTRICT



President - Bob Leete • Vice-President - Kevin Graves • Director - Bill Mayer • Director - Bill Pease • Director - Chris Steele

#### **Water Meter Installation Completion Project**

The Town of Discovery Bay Community Services District (CSD), which provides your drinking water, wastewater, and park and recreation services, is beginning the process of installing water meters at residential properties as required by state law. Water meters are currently located and utilized by approximately thirty-eight (38) percent of the homes in Discovery Bay. This project will ensure that meters are installed at the remaining properties within our community.

The purpose of this letter is to alert you that the project is beginning with meters expected to be installed throughout the coming months. For most properties, the actual meter installation is expected to begin and end on the same day.

### What should you expect during the meter installation?

We hope that the installation of the meter occurs with as little disruption to you as possible. The meter will be installed within a water box which is located within the public right-of-way at the front of your property. In most cases, a new water box will need to be installed as well.

During the construction process, the water to your property will need to be turned off for a short period of time, generally for two to four hours. In most cases, the existing box will be removed and a new, larger box will be placed in the ground, and the meter and reader will be installed.

### How will I know what day this will occur?

The project area has been divided into seven project phases. Just prior to work beginning at your phase, you should expect to receive more correspondence from the District. Additionally, you will receive two notifications in the form of door hangers. The first will be left at your home at least three days in advance, and the final notification will be left the day before the meter will be installed at your home. Since the project is entirely within the public right-of-way, you do not need to be at home or to provide access to your residence.

#### What do I need to do now?

It would be helpful if you would locate your meter box at the front of your property and ensure that there is clear access to the box. Water boxes should be visible and clear of any landscaping. If you cannot locate your water box, or if there are obstructions, please contact the District office at (925) 634-1131 so that we may follow up with you.

Thank you in advance as the Town embarks on the Water Meter Installation Completion Project. Included within this correspondence is a tri-fold brochure responding to some additional questions that you may have.

If you wish to obtain more information, please visit the Town's FAQs page on our website at <a href="www.todb.ca.gov">www.todb.ca.gov</a>. Thank you in advance for your support during this important project.

Town of Discovery Bay Community Services District